



THIS COURSE IS
A PREREQUISITE FOR
NFA's MANAGING
OFFICER PROGRAM.

SELECTION CRITERIA:

- (1) First- and second-level supervisors and COs who are upwardly mobile within their organizations and whose department head wishes to prepare them for increased managerial responsibility.
- (2) Administrative officers who are responsible for significant staff functions within the organization and who report directly to top management.
- (3) Emergency service workers assigned to positions with decision-making responsibilities.

THIS COURSE IS
FUNDED BY A NFA
FIRE TRAINING GRANT.



SHAPING THE FUTURE

FEB 22 - 23, 2024
All-Day Thursday & Friday

Westbrook Fire Department
570 Main Street
Westbrook, ME 04092

This course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving.

Use of creative approaches to identifying trends within their organizations. Applying problem-solving methodologies. The importance and application of continuous improvement within organizations. How to quantify problems and solutions. Factors in organizational and individual resistance to change. Strategies for implementing change.

The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities, and individual assessments.

Please mail registration forms to:
Maine Fire Service Institute
ATTN: Anne Heinig
19 Sewall St., Brunswick, ME 04011
or send completed application
to aheinig@smccme.edu

REGISTER BY FEBRUARY 14

Must have at least 15 participants registered to run



SOUTHERN
MAINE
COMMUNITY
COLLEGE



Registration Form

SMCC ID# _____ TODAY'S DATE _____

LAST NAME _____ FIRST _____ MIDDLE _____

BIRTH/OTHER NAME _____ E-MAIL _____

CELL PHONE _____ HOME PHONE _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP _____

COUNTY _____ SOCIAL SECURITY # (last 4 digits) _____

GENDER* FEMALE MALE BIRTHDATE* _____

MINOR RELEASE FORM REQUIRED FOR STUDENTS UNDER 18 YEARS OF AGE

ETHNIC GROUP* (CHOOSE ONE) HISPANIC/LATINO NOT HISPANIC/LATINO

RACE* (CHOOSE ALL THAT APPLY) AMERICAN INDIAN OR ALASKA NATIVE ASIAN
BLACK OR AFRICAN AMERICAN WHITE
NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

*OPTIONAL – THIS INFORMATION IS USED FOR REPORTING PURPOSES ONLY

YOUR REASON FOR ENROLLING DEGREE OR CERTIFICATE PERSONAL ENRICHMENT
 TRANSFER TO ANOTHER COLLEGE SKILLS FOR EMPLOYMENT OTHER

I HAVE BEEN A RESIDENT OF MAINE SINCE _____ (for non-educational purposes)
MONTH/YEAR

ARE YOU A U.S. CITIZEN? YES NO PROOF OF MAINE/US RESIDENCY REQUIRED TO QUALIFY FOR IN-STATE TUITION

DO YOU HAVE A HIGH SCHOOL DIPLOMA OR GED? YES NO

REGISTRATION YEAR _____ TERM FALL SPRING SUMMER

COURSE CODE	COURSE NUMBER	COURSE SECTION	COURSE TITLE	CREDITS	A AUDIT R REPEAT	OFFICIAL USE
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			NFA Shaping the Future - O0602 - Feb 2024			

STUDENT SIGNATURE _____